Fiscal Year: 2016-2017

Quarter: 1

Total Unduplicated Client Count for Quarter: 8.069

Total Cases Closed in Quarter: 7.985

Total Units of Service for Quarter (Unit=1 Hour): 32.298

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER							
CLIENT AGE	CLIENT RACE						
60-64:	1.839	Two or More Races:	127				
65-74:	3.370	Caucasian:	5.672				
75-84:	1.909	African American:	651				
85+:	836	Native American/Native Alaskan:	78				
Client Declined to Provide Information:	115	Asian/Pacific Islander					
Total:	8.069	Asian Indian:	43				
CLIENT GENDER		Cambodian:	2				
Male:	2.951	Chinese:	191				
Female:	5.074	Filipino:	164				
Client Declined to Provide Information:	42	Japanese:	44				
Total:	8.067	Korean:	31				
OTHER CLIENT CHARACTERISTICS		Laotian:	1				
Frail/Disabled:	3.041	Vietnamese:	93				
Homebound:	189	Guamanian:	0				
Lives Alone:	3.240	Hawaiian:	7				
Institutionalized:	131	Samoan:	8				
Suspected Victim of Elder Abuse/Exploitation:	456	Other Asian/Pacific Islander:	115				
Limited English:	1.336	Race Unknown/Some Other Race:	774				
Rural:	1.395	Client Declined to Provide Information:	68				
Greatest Economic Need (Minority):	1.599	Total:	8.069				

Fiscal Year: 2016-2017

Quarter: 1

Greatest Economic Need (Non-Minority): 2.058

Greatest Economic Need (Minority Status Unknown): 100

CLIENT ETHNICITY

Hispanic/Latino: 1.551

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	406	303	76	10
A2. Contracts/Warranties:	246	186	46	4
A3. Other Consumer/Finance:	618	555	54	7
EMPLOYMENT				
B1. Discrimination:	11	10	3	0
B2. Other Employment:	91	61	23	3
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	171	118	27	8
C2. Conservatorship:	129	46	36	33
C3. Other Family:	76	73	15	2
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	325	215	68	17
D2. Medicare:	140	45	56	13
D3. Other Health/Community Based Care:	195	135	45	9
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1,479	1,107	217	119

Fiscal Year: 2016-2017

Quarter: 1

Quarter: 1				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	289	225	54	10
E3. Other Housing:	362	262	36	8
INCOME MAINTENANCE				
F1. Social Security:	186	126	33	3
F2. Supplemental Security Income (SSI):	283	170	66	27
F3. Pensions/Retiree Benefits:	24	17	6	0
F4. Other Income Maintenance:	115	67	35	3
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	98	26	18	7
G2. Elder Abuse/Neglect/Exploitation:	405	170	52	38
G3. Other Individual Rights:	203	149	31	10
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1.164	777	450	7
H2. Advance Health Care Directives (AHCD):	569	267	387	1
H3. Financial Powers of Attorney:	336	164	212	2
H4. Other Miscellaneous:	343	189	126	9
TOTAL CASES OPENED IN QUARTER:	8.264	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		5.463	2.172	350
TOTAL ESTIMATED CASE WORK HOL	JRS SPENT:	34,222		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 94

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 489

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

105

Fiscal Year: 2016-2017

Quarter: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

437